

Toronto Star

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November 21, 2024

**Re: Request to replace “immigration consultant” with immigration representatives to accurately report the Ontario Government’s news release of Ontario Cracking Down on Immigration Scams**

Dear Sir/Madam,

On behalf of the Canadian Association of Professional Immigration Consultants (CAPIC), we would like to bring to your attention the misuse of the term “immigration consultant” in a news report posted by your media outlet yesterday, “[Ford government announces tough new rules for ‘bad actor’ immigration consultants.](#)”

The report was based on the news release by the Ontario government, “[Ontario Cracking Down on Immigration Scams.](#)” In the Ontario government news release, the term “immigration representatives” is accurately used, which refers to three groups of authorized representatives prescribed by [s.91\(2\)](#) of the *Immigration and Refugee Protection Act*, SC 2001, c. 27 (IRPA). In the Quick Facts section, the news release explains two types of immigration representatives: immigration consultants and Canadian lawyers. The Ontario government’s intended strict measures do not target immigration consultants but target bad actors. Nor does it imply that bad actors are only among immigration consultants.

“Immigration and citizenship consultant” and its variations, including “immigration consultants,” are exclusively reserved for licensees of the College of Immigration and Citizenship Consultants (CICC) as per [ss. 2](#) and [77\(a\)](#) of the *College of Immigration and Citizenship Act*, SC 2019, c. 29, s. 292 (the College Act). Changing the term immigration representatives to “immigration consultant” in your news report gives readers an inaccurate and misleading impression that the Ontario government’s intended legislation targets immigration consultants only.



CAPIC respectfully requests your media outlet to make the necessary changes to the text and replace "immigration consultant" with the accurate term "immigration representatives" used by the Ontario government.

I trust the above clarifications are helpful to both your media outlet and the general public.

Being the sole association recognized by the Government of Canada as the voice of RCICs, CAPIC is committed to promoting the ethics and competence of our members and protecting the integrity of the RCIC profession and the Canadian immigration system.

If CAPIC may further assist your media outlet in using "immigration consultants" and its variations accurately and correctly, we will be glad to help.

Yours Truly,

Dory Jade, C. Dir.  
Chief Executive Officer  
CAPIC-ACCPI

c John Murray  
President & CEO, Registrar, CICC