



Canadian Association of
Professional Immigration Consultants
L'Association Canadienne des
Conseillers Professionnels en Immigration

Relocation of the CBSA 74 Victoria St. Toronto Office

Dear Stakeholders,

We would like to advise that the Canada Border Services Agency office, currently located at 74 Victoria Street, will be relocating on November 3, 2023. Our new office is located at 25 St. Clair Avenue East.

The move to the new building will allow us to remain closely connected to the Immigration and Refugee Board allowing us to maintain efficiencies for immigration and refugee hearings and appeals. There will not be any public access to the CBSA offices at 25 St. Clair Avenue East, however we can be contacted as usual via phone, mail, fax, email (updated contact info is below). On occasions where something requires in-person delivery, you may advise the security desk commissionaires during business hours and they will contact us.

Please note, our new office will become operational on November 6, 2023 proceeding the closure of the 74 Victoria Street location end of day on November 3, 2023.

Our full mailing address will be:

Canada Border Services Agency
25 St. Clair Ave East, Suite 900
Toronto, ON
M4T 0A9

Our contact information remains the same, as follows:

1. Phone: 416-952-0708
2. Fax: 416-973-1537
3. Fax: 416-952-0713

Thank you.

Joycelyn Jeffers

Assistant Director
Refugee & Security Hearings and
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