



The following message was shared by IRCC, and we are sharing it with the membership at large:

Good Day,

We wanted to let you know that a release was implemented for the PR Portal today between 10 and 11am.

As part of this release, all 4 web forms in the PR Portal will now have a side navigation bar. We would like to remind clients and representatives to continue to complete the sections of the form in sequential order. For example, it will not be possible to jump from section 1 to section 4.

These forms include:

- Generic Application Form for Canada (IMM 0008)
- Schedule A – Background/Declaration (IMM 5669)
- Additional Family Information (IMM 5406)
- Supplementary Information - Your travels (IMM 5562), if it applies to you

We also removed Criminal Conviction Document from the supporting documents selection and added two new document types called “Court Records” and “Police Reports.” Any legacy applications that have used the “Criminal Conviction Document” document type will be migrated to “Court Records.”

Although no technical outage was needed for this release, if you experienced any issues in the portal between 10 and 11am, this was likely due to the deployment, and we would advise that you try logging off and logging back in after 12PMEST.

Please let us know if you have any questions.

Thank you.