



July 4, 2019

Ms. Irene Gentle  
Editor in Chief  
The Toronto Star  
1 Yonge Street  
Toronto ON M5E 1E6

Re: "Ottawa warns against use of immigration agents in India"

Dear Ms. Gentle

On behalf of the Canadian Association of Professional Immigration Consultants (CAPIC), I want to point out some inaccuracies in the Toronto Star article "Ottawa warns against use of immigration agents in India," dated July 2, 2019.

It states that the Standing Committee on Citizenship and Immigration Report 11 recommended that the federal government *and* law societies police immigration consultants. However, while the recommendation does refer to "a government regulated body," it never suggests that provincial law societies participate in the process.

In addition, your claim that the new self-regulator represents a third attempt to "clean up the industry" is patently false. Since 2003, when regulation of immigration consultants was first established, the profession has always lacked the necessary foundation for optimal regulatory functioning – through no fault of its own. The proposed model is but a long overdue requirement that would resolve a perpetual regulatory weakness, not a wholesale attempt to correct the industry itself.

Given the egregiousness of these errors, the Star should issue an erratum immediately. In future, please ensure that your reporting on this important issue is more accurate.

Yours truly,

Dory Jade, C.Dir  
Chief Executive Officer  
CAPIC-ACCPI