

BY EMAIL: communications2@capic.ca

April 9, 2024

Mr. Dory Jade, C. Dir.
Chief Executive Officer,
Canadian Association of
Professional Immigration Consultants
Suite 1400
18 King Street East
Toronto, ON M5C 1C4

John Murray, BA, LLB, LLM
President & CEO
289-350-0900
jmurray@College-ic.ca

Dear Dory:

Re: College Portal

Thank you for your letter of April 5, 2024, regarding the new College Portal and the Public Register.

The issue that your members, and a number of other licensees, have raised regarding active licensees who are entitled to practice, but who do not have the RCIC-IRB designation, being listed as "Practice Restricted" on the search results page of the Public Register has been resolved today. The College has modified the Public Register to list each type of licence as follows:

1. RCIC - L1
2. RCIC - L2
3. RCIC - IRB - L3
4. RISIA

A full explanation of the different classes of licence has also been added to the website.

In regard to the other matters you mention, College staff have resolved many of those issues already and continue to work through other issues as soon as we become aware of them. We appreciate the patience of your members as we address these technical issues. As with any new system, there will be a learning curve for all users and the College will support licensees as needed. In the meantime, we encourage licensees who experience technical issues on the new platform to report these, with as much detail as possible, to info@college-ic.ca

Sincerely,



cc: M. O'Brien, CAPIC