



Vanmala Subramaniam
Staff Reporter
The Globe and Mail
Subramaniam@globeandmail.com

27 November 2024

Re: Request to Clarify: Individual Under Investigation in Recent Article is Not an Immigration Consultant as per the College Act

Dear Vanmala,

On behalf of the Canadian Association of Professional Immigration Consultants (CAPIC), I am writing to address concerns regarding a recent article published by your media outlet titled, [*"Ontario investigating recruiter in Alberta who helps supply low-wage foreign workers to Canadian Tire stores."*](#)

The article discusses allegations against an individual accused of exploiting temporary foreign workers (TFWs). Throughout the article, the term "immigration consultant" is incorrectly used. The individual in question is not an immigration consultant. It is important to emphasize that the individual does not hold the designation of an immigration consultant, as defined and protected under the College of Immigration and Citizenship Consultants Act (College Act).

The College of Immigration and Citizenship Consultants Act (College Act) reserves the term "immigration consultant" and its variations exclusively for licensees of the College of Immigration and Citizenship Consultants (CICC). Failing to mention in your media report that the individual in question is not an immigration consultant, accountable to a regulator, misleads the public but also undermines the integrity and credibility of immigration consultants who must adhere to ethical and professional standards.

Additionally, CAPIC is aware that immigration consultants employed by the individual in question may have played a role in the alleged exploitation. CAPIC strongly believes that any immigration consultants found complicit in such unethical practices should face the appropriate ramifications under the oversight of the CICC. CAPIC respectfully requests that your media outlet amend the article to accurately reflect the status of the individual by clearly stating that the individual is not an immigration consultant and does not hold the authority according to the College of Immigration and Citizenship Consultants Act (College Act).

As the sole association recognized by the Government of Canada as the voice of immigration consultants (RCICs), CAPIC is dedicated to promoting the highest ethical and professional standards among its members and safeguarding the integrity of the Canadian immigration system.



We are happy to assist your editorial team in accurately referencing immigration professionals in future reports.

Thank you for your attention to this matter. We trust that you will take prompt corrective action to ensure clarity and accuracy in your reporting.

Yours sincerely,

Dory Jade, C. Dir.
Chief Executive Officer
CAPIC-ACCPI