



CAPIC's National Citizenship & Immigration Conference

Next Gen: Immigration, Technology, and Representation

June 7-9, 2023 | Winnipeg - CPD Approved: 19.5 Hours

Day: 1

Wednesday, June 7th, 2023

Speaker* *Moderator**

TIME	SESSION INFORMATION	SPEAKERS
6:00PM		
to	Reception and Gala at Canadian Museum of Human Rights	N/A

Day: 2

11:00PM

Thursday, June 8th, 2023

Speaker* *Moderator**

TIME	SESSION INFORMATION	SPEAKERS
7:30AM to 9:00AM	Registration & Breakfast	N/A

9:00am to 9:45am Session 1 - Welcoming & Opening Remarks (Main Room)

Walk this Land - An Indigenous Perspective. We are all immigrants to this country!

9:45am to 11:00am Session 2 - IRCC - A Post Pandemic World (Main Room)

How can IRCC manage the challenges ahead? This is about today and tomorrow. This is about today and tomorrow How is the department preparing and what can we expect?

Avni Marfatia, RCIC-IRB
Dory Jade, CAPIC CEO
Jean-Marc Gionet, DG, IPG,
IRCC

11:00am to 11:30am

NETWORKING BREAK

11:30am to 1:00pm Session 3A - Express Entry - A Fresh Perspective (Main Room)

Let's re-examine EE with a focus on draws, numbers, scores, and more. It's been 8 years of EE – a fresh look as look to the next gen of economic programming and management.

Chitra Bhatia, RCIC
Neera Agnihotri, RCIC
Bogdana Sultana, Acting
Director, IPG, IRCC
Tracy Burtt, Queens Associate
Director

11:30am to 1:00pm Session 3B - The Business Edge (Breakout Room)

Scaling your practice and managing your resources. Next gen of scaling your business- can you do it. What do you need, what are challenges, Working for yourself - is that you or not?

Jade Calver, RCIC Anthony Lawley, RCIC

1:00pm to 2:15pm Networking Lunch & Workshop #1 - The Value of You!

(Main Room)

Workshop #1 The Value of You. Grab lunch and then come this session! You won't want to miss it!

Catherine Baier, RCIC Neerja Bhandari, RCIC

2:15pm to 3:30pm Session 4A- Advocating Firmly & Persuasively (Main Room)

From thinking on your feet, to knowing which channels to use, this session is a must for every practitioner. The file is lost in the system and usual channels aren't working. What next? You need to think quickly on your feet for that tough interview or interaction on behalf of your clients? How do you advocate well?

Martine Varekamp-Bos, RCIC Karen Howely, Lawyer Katina Hunter-Sutcliffe

2:15pm to 3:30pm Session 4B - Out of Options?

(Breakout Room)

Your client has a failed claim and seems to have exhausted options. Have they? What's next for that client? How will a failed claim impact options? Can you interact with the client before he makes that claim?

Lulwa Al-Hidiq, RCIC **Yasmeen Tyyebi,** RCIC-IRB *Muhammad Virk, RCIC-IRB*

3:30pr	n	to
4:00p	on	\cap

NETWORKING BREAK

4:00pm to 5:15pm Session 5 - Next Gen Immigration Managing Change to Benefit & Protect the
Client (Main Room)

We'll look at both national and global events that can impact immigration and your practice. Who analyzes and what's the lag time to respond? How do you drive change within that framework. Be prepared for lively discussion

Peter Veress, RCIC Phil Mooney, RCIC Goldy Hyder, CEO Business Council of Canada

5:15pm

Closing Remarks - Day 2

Join CICC's cocktail reception in the foyer immediately following the final NCIC session from 5:15pm to 6:15pm.

Day: 3

Friday, June 9th, 2023

Speaker* *Moderator**

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SESSION INFORMATION

SPEAKERS

7:00am to 8:30am Breakfast Session - Workshop 2 - Technical Tips for your Practice

Technically challenged? Don't miss this one for must know tips to bring back to your practice!

Justin Foot, RCIC Adrian Menezes, RCIC

8:30am to 9:45am Session 6 - ESDC Today & Next Gen (Main Room)

A conversation with a key stakeholder. Let's listen in. The TFWP remains a key elements of the immigration domain – what's ahead in terms of next gen – How is the program evolving to keep up with the demands of the labour market?

Ingrid Been, RCIC
Kim KC Ly, RCIC
Chris Daw, RCIC
Brian Hickey, DG of ESDC

9:45am to 10:00am

NETWORKING BREAK

10:00am to 11:15am

Session 7 - IRCC Next Gen: Machine Learning (Main Room)

Machine Learning is here to stay. From triage to processing to the next generation. Are you ready? Machine learning is here to stay. How are you adapting to ensure, you, your client and your practice are ready. What are you doing to take this to next gen? What is ahead for the Department in terms of next gen? We'll talk a little of today but mostly about tomorrow!

Brandon Miller, RCIC
Burcu Akyol, RCIC-IRB
Ann Bellemare, DG of PDA, IRCC
Anthony Boonstra, Sr Director of
Projects and Digital Strategy, IRCC
Aileen Farrol, RCIC

11:15am to 12:15pm

CAPIC AGM

(Main Room)

CAPIC members – be updated on what's happening in your association! All attendees welcome! A hearty appreciation of volunteers is in store!

12:15pm to 1:30pm

Networking Lunch

(Main Room)

Have lunch or opt to head to our clinic to ask a question!

1:30pm to 2:45pm

Session 8A - The Job Offer Trail (Main Room)

We'll discuss how labour shortages drive your practice and follow the trail of a job offer. This conversation will include analysis, strategy, and ethics. Does a case start first with a job offer? Is it coming from the employee/employer and what do you do when something is "off"? How can you read labour market and see shortages, and drive strategy. Let's discuss the importance of ethical standards from all parties and what do you do when that is challenged?

Kim KC Ly, RCIC

John Murray, CEO CICC

Arian Sultafa, RCIC

1:30pm to 2:45pm

Session 8B - Meet these Pilots!

(Breakout Room)

Don't miss this flight as we cruise to altitude and review key aspects! Hang on to your oxygen masks as we explore opportunities for you and your clients! A spreadsheet of pilots, and a mini deep dive on a couple, what happens to a pilot when over! Lots here to bring back to your practice!

Avni Marfatia, RCIC-IRB Bogdan Sultana, Acting Director of IPG, IRCC

2:45pm to 3:00pm

NETWORKING BREAK

3:00pm to 4:00pm

Session 9A- Submissions at the Next Level (Main Room)

Writing at the next level – like you have never seen before! Bringing writing to the next level – how can you tell the story and facts succinctly. Are submissions read, considered? How does AI intercept submissions. How much time is spent "on" a submission by a practitioner and read at govt? Is Chat GPT role in submissions, is it 'your" writing?

Tiffany Chi, RCIC-IRB
Katina Hunter Sutcliffe, Lawyer
Tracy Burtt, Queens Academic
Associate Director

3:00pm to 4:00pm

Session 9B - Level Up!

(Breakout Room)

Niche areas you had no idea about. Gain knowledge and potential pathways! More unusual areas of practice to discuss with interesting facts, good knowledge and takeaways.

Katie Laughlin, RCIC
Martine Varekamp-Bos, RCIC

4:00pm to 5:15pm

Session 10 - Next Gen: International Student Graduates

Don't miss this one as we wrap up our two-day conference! What's on the horizon of this co-hort? What obstacles stand in the way? Is Canada still that dream destination? We'll ensure you have some great takeaways in order to challenge those obstacles!

Scott Smith, RCIC
Jacques Therrien, RCIC
TBD, Director of Policy on
International Students
TBD, Director of Immigration
Program Guidance Branch
Manprit Aujla-Grewal, RCIC-IRB

5:15pm

Thank you and closing remarks.

See you next year!

Topics and Times subject to change at CAPIC's discretion

Virtual on Demand: Today's Refugee

A honest conversation on the 'modern" refugee – From displacement to global conflict to long journeys and more.

Vilma Filici, RCIC

Diana Gallego, Sr Director FCJ Refugee Centre

Sharry Aiken, Associate Professor (Queens), LLB, LLM

Virtual on Demand: Stepping Stones as you Start

Knowing your niche and marketing ethically in the immigration space!

Sunil Sharma, RCIC



National Citizenship & Immigration Conference Conférence nationale sur la citoyenneté et l'immigration