



Canadian Association of  
Professional Immigration Consultants

L'Association Canadienne des  
Conseillers Professionnels en Immigration

The Globe and Mail Centre  
Suite 1600, 351 King Street East, Toronto, Ontario, M5A 0N1  
Robert Fife, Ottawa Bureau Chief, Globe and Mail  
Steven Chase, Parliamentary Reporter, Globe and Mail

December 20, 2019

**Re: “Mexican ambassador cautions against re-imposing visas to address surging refugee claims to Canada”**

Dear Messrs. Fife and Chase,

On behalf of the Canadian Association of Professional Immigration Consultants (CAPIC), I want to point out some inaccuracies in the Globe and Mail’s article “Mexican ambassador cautions against re-imposing visas to address surging refugee claims to Canada” dated December 18, 2019.

We respectfully request that the article include CAPIC’s official statement. If that cannot be accommodated, the article should be retracted because it unfairly tarnishes the reputation of the immigration consultant profession. We understand that while it was the ambassador who provided quotes to the Globe and Mail, it is the newspaper’s responsibility to verify the facts of a situation before publishing. The following paragraph can be used as CAPIC’s official statement and attributed to me (Dory Jade):

“While most immigration consultants and immigration lawyers, as Authorized Representatives, provide reliable advice and protect their clients, a few bad apples will exist as in any industry. We condemn unethical practices perpetrated against asylum seekers and other victims of unreliable immigration advice and malpractice. As before, we continue to support increased competency, ethical conduct and consumer protection in the immigration consulting industry.”

The immigration consultant profession is regulated like all professions in Canada. An Act of Parliament received Royal Assent on June 21, 2019 strengthening the Regulation. Individuals are not authorized to use the terms “Citizenship Consultants or Immigration Consultants”, as per the Act, if they are not a member in good standing of the Regulatory Body. Your article does not specify names of any alleged consultants; therefore, this does not constitute proof that immigration Consultants are involved in the matter.

For reference, CAPIC is the professional association representing the interests of Canadian Immigration and Citizenship Consultants.

Sincerely,

Dory Jade, C.Dir  
Chief Executive Officer  
CAPIC-ACCPI