



Canadian Association of
Professional Immigration Consultants

L'Association Canadienne des
Conseillers Professionnels en Immigration

Jennifer Lutfallah
Director General – Canada Border Services Agency
100 Metcalfe Street, 10th Floor
Ottawa, ON K1A 0L8

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Dear Ms. Lutfallah,

As CEO of the Canadian Association of Professional Immigration Consultants (CAPIC), I would like to commend you on the CBSA's recent announcement that disbarred lawyer Angelina Codina has been sentenced for her many violations of the Immigration and Refugee Protection Act.

As the association representing Canada's immigration consulting industry, I can assure you that many of our members are very pleased that an unscrupulous representative has been brought to justice. As ethical immigration practitioners, we share your commitment to create an immigration system that protects the public and punishes those seeking to take advantage of others. CAPIC is committed to working with the CBSA in any capacity to prevent further illegal and unethical practices and maintain the integrity of the Canadian immigration system.

On a minor note, we suggest replacing the term "ghost consultants" with "unauthorized representatives," as the term "authorized representatives" is used by Immigration, Refugees and Citizenship Canada and appears throughout the Immigration and Refugee Protection Regulations. Moreover, the imprecise nature of the former may mislead the public, whereas the latter explicitly denotes nonprofessionals.

Once again, we applaud you on this important announcement and welcome the opportunity to meet in the future as we work toward the common goal of improving Canada's immigration system.

Your Truly,

Dory Jade, C.Dir
Chief Executive Officer
CAPIC-ACCPI