



July 14th, 2016

The Hon. Laura Albanese
Minister of Citizenship and Immigration
6th Floor
400 University Avenue
Toronto, Ontario M7A 1T7

Dear Minister Albanese,

As President of the Canadian Association of Professional Immigration Consultants (CAPIC), I would like to congratulate you on your recent appointment as Minister for Citizenship and Immigration of Ontario. Our Association wishes you success as you take on this new and important role.

As the voice of Canada's immigration consultant profession, CAPIC deeply values our relationship with citizenship and immigration ministries across the country. This relationship is particularly important in Ontario given the province's growing population and CAPIC's large membership across the province.

CAPIC strives to set the gold standard in immigration education and expertise across the country. Our Association is founded on the pillars of Education, Information, Advocacy and Recognition. At the core of CAPIC's mandate is the continuing professional education of our members, ensuring that they are better able to serve their clients and that consumer confidence is maintained. CAPIC Members are provided the best continuing professional development education in the industry.

Much of our advocacy focuses on bridging communication and regulatory gaps between the federal government, provinces, and our regulator, the Immigration Consultants of Canada Regulatory Council (ICCRC). Maintaining constructive relationships at all levels of government is essential to growing and improving our profession.

Registered Canadian Immigration Consultants (RCICs) face a number of challenges. A lack of communication, combined with duplicate regulation of some provinces has led to inconsistencies in how our profession is governed. This double-regulation has resulted in systematic loopholes, which are then taken advantage of by unauthorized representatives, whose actions tarnish the reputation of our profession. Furthermore, the ICCRC does not have the authority to penalize unauthorized representatives, ultimately leaving matters to the RCMP and CBSA who are under-resourced.

A solution to addressing these challenges would be the creation of a Federal Statute for the ICCRC, which would provide the regulator with the power to prosecute



unauthorized consultants. A federal statute would also eliminate costly double regulation, improving customer protection and relieving provincial government budgets. CAPIC is fully supportive of a Federal Statute, and we look forward to discussing the advantages and opportunities of this with you in the near future. RCICs provide support every day to help refugees from war-torn nations settle in Canada, so that they and their families can have a safe and more prosperous future. Our consultants have unified loved ones and saved families fleeing war-torn nations, all while respecting the Canadians laws and protocols. CAPIC wants to work with the province of Ontario and other jurisdictions to prevent any illegal and unethical practices, while ensuring we preserve the important role RCIC's provide to our immigration system.

I would like the opportunity to introduce you to our Association, and discuss some of our advocacy initiatives including a Federal Statute. Our office will be in touch in the coming weeks to arrange a meeting with you, at your convenience.

Once again, congratulations on your new role as Minister. Best wishes for a safe and happy summer.

Sincerely,

A handwritten signature in black ink, appearing to read 'D. Jade', is located below the word 'Sincerely,'.

Dory Jade, RCIC, C.Dir.
Canadian Association of Professional Immigration Consultants (CAPIC)